# **Simulated Assessment Task 1.5 - Client Briefing Document**

|  |
| --- |
| **Dear Volunteer.**  Thank you for agreeing to participate in the candidate’s assessment.  The candidate’s assessment includes a role-play activity in which you will take part.  To fulfil your role in the activity, review this Briefing Document carefully. Discuss any queries you may have about this document with the candidate’s assessor or training organisation.  *Thank you very much, and have a good day.* |

## **Your Role**

You will act as Abraham, an aged care client at Lotus Compassionate Care. The candidate will act as Abraham’s support worker.

## **Volunteer Instructions**

### Before the activity

1. Read this *Briefing Document* and other relevant simulated documents. The candidate’s assessor will also walk you through these documents.
2. Raise any questions or concerns you may have about this document or the role-play activity with the candidate’s assessor.

### During the activity

1. Have this *Briefing Document* with you during the role-play activity.
2. Participate in the role-play discussion. Follow the cues and scripts provided in the *Discussion Guide* section of this document.

## **Background**

### Lotus Compassionate Care

|  |
| --- |
| Lotus Compassionate Care is committed to providing high-quality care and support to people with disability, seniors, and their carers living in the Cascade Peak Community.  You can read more about the organisation by clicking on the link below:    © Harvard Management Institute Pty Ltd.  *(Username: newusername Password: newpassword)* |

### Case Study - Abraham

|  |
| --- |
| **SCENARIO**  C:\Users\abigail.c\Documents\2 - Transition Developments\Individual Support\Subject 1\6 - Images\Abraham Chatzkel.jpg  Abraham is a new client at Lotus Compassionate Care.  Abraham never married and has no kids of his own. Before moving to the centre, Abraham stayed with his niece, Abigail, her husband, Jacob, and their two daughters. Abigail is a stay-at-home mother, taking care of Abraham and her two kids.  Abigail’s husband recently accepted a job in a different state and moved there with the rest of the family. Abraham does not want to move with them and prefers to spend the rest of his life in his hometown, where he has spent most of his life.  Because of this, Abraham, Abigail, and Jacob decided that it will be best for Abraham to move to Lotus Compassionate Care where he can be fully cared for.  Due to the distance, Abigail now visits Abraham at Lotus Compassionate Care three times in a month. |

## **Scenario**

|  |
| --- |
| **SCENARIO**  After completing the necessary preparations, the candidate is now ready to facilitate the following support activities for Abraham:   * Bed bathing * Dressing, undressing and grooming * Eating and drinking * Oral hygiene * Shaving * Showering * Toileting and the use of continence aids   Additionally, for the purposes of this assessment, the candidate will also need to demonstrate the following:   * Using slide sheets, hoists, slings and lifters to assist the Abraham in:   + Transferring between bed and chair   + Transferring from seated to standing   + Transferring in and out of the car * Assisting Abraham in falls recovery. |

## **Role Play Discussion Guide**

**General Disposition**

* The candidate will facilitate different support activities.
* Throughout this task, you must do the following:
  + Speak slowly and clearly.
  + Allow the candidate to finish their statements or questions – do not interrupt the candidate when they are speaking.
  + Comply with the candidate’s instructions.
  + Stay consistent with the scenario. Do not introduce new elements that may interfere with or add to the existing scenario (e.g. stating that your stoma has prolapsed, asking for a back massage, etc.).
  + Refrain from making unnecessary remarks or providing feedback while the candidate is facilitating the support activities.

**Part I – Bed Bathing**

* The candidate will facilitate the activity in a private space.
* The candidate will adjust the room temperature and ask if you are comfortable.
  + You must confirm that you are comfortable.
* The candidate will prepare the space and materials.
* The candidate will perform the support and give you simple instructions.
  + You must follow the instructions.

**Part II – Dressing and Undressing**

* The candidate will facilitate the activity in a private space.
* The candidate will ask what you want to wear.
  + You must pick out clothes.
* The candidate will assist you in dressing.
* The candidate will ask what hairstyle you would like.
  + You must specify a hairstyle.
* The candidate will assist you in styling your hair.
* The candidate will ask you if you want to undress.
  + You must confirm that you do.
* The candidate will encourage you to remove your clothes independently.
  + You must do so.
* The candidate will assist you in undressing.

**Part III – Eating and Drinking**

* The candidate will ask you where you want to eat.
  + You must respond that you want to eat in your own room.
* The candidate will ask you if you want to go to the bathroom first before eating.
  + You must respond that you do not need to go to the bathroom.
* The candidate will ask you to wash your hands
  + You must do so.
* The candidate will encourage you to eat your meal independently as much as possible.
* The candidate will make small talk with you as you eat.
* You must respond to their questions.
* The candidate will assist you with wiping your mouth after the meal.

**Part IV – Oral Hygiene**

* The candidate will facilitate the activity in a private space
* The candidate will prepare the materials
* The candidate will assist you in brushing your teeth

**Part V – Shaving**

* The candidate will facilitate the activity in a private space.
* The candidate will prepare the materials.
* The candidate will encourage you to shave on your own as much as possible.
* The candidate will assist you in shaving.
* The candidate will demonstrate how to locate missed areas in shaving.
  + You must follow the candidate’s demonstration.
* The candidate will demonstrate how to clean hair from the blades.
  + You must follow the candidate’s demonstration.

**Part VI – Showering**

* The candidate will facilitate the activity in a private space.
* The candidate will assist you in showering and give simple instructions
  + You must follow the instructions.

**Part VII – Toileting and Use of Continence Aids**

* The candidate will facilitate the activity in a private space.
* The candidate will assist you in using the toilet and encourage you to do as much on your own as possible.
* The candidate will assist you in using a bedpan.
  + You must request the candidate to give you privacy and they will leave the room.
  + You must call the candidate back after a few seconds.

**Part VIII – Transferring Between Bed and Chair**

* The candidate will facilitate the activity in a safe and secure space.
* The candidate will assist you in moving from the bed to a chair using a hoist.

**Part IX – Transferring From Seated to Standing**

* The candidate will facilitate the activity in a safe and secure space.
* The candidate will assist you in moving from a sitting position to a standing position.

**Part X – Transferring In and Out of a Car**

* The candidate will facilitate the activity in a safe and secure space.
* The candidate will assist you in moving in and out of a car.

**Part XI – Falls Recovery**

* You must pretend to fall down and the candidate will assist you in fall recovery.

End of Briefing Document